



VINCENT W. COLONNO
CHIEF EXECUTIVE OFFICER

KENNETH RAYMOND
PRESIDENT, BOARD OF TRUSTEES

Greetings,

It is our pleasure to share with you Catholic Charities' most recent Annual Report and to thank you once again for helping your neighbors in need across the Diocese. This report serves as a testament to the work that you support within our communities – from our food pantry in Herkimer County to the mentoring program in Saratoga and everything in between.

Inside, you'll find stories from some of the people we've had the honor of serving this past year. Many people, like Nate, turned to Catholic Charities for the first time because the COVID-19 pandemic made other options unavailable to him. Still others, like Mr. Boyd, sought the most basic of needs: food, shelter, safety and dignity.

We are incredibly proud of them both. They utilized the services available to them to build healthier, more stable lives and we thank them for trusting Catholic Charities to lend a hand. We also take great pride in the volunteers and staff of Catholic Charities. Their work over the course of yet another challenging year has been outstanding and remarkable to say the least.

This report, for the 2020-2021 fiscal year, represents far more than dollars earned and dollars spent. It represents an estimated 100,000 people who turned to Catholic Charities for help last year. It represents the hard work of thousands of volunteers and employees and demonstrates your support of people in need.

Thank you for providing a hand up to your neighbors across our Diocese.

Stay Safe and God Bless,

A handwritten signature in blue ink that reads 'Vince'.

Vincent W. Colonno
CEO, Catholic Charities
of the Diocese of Albany

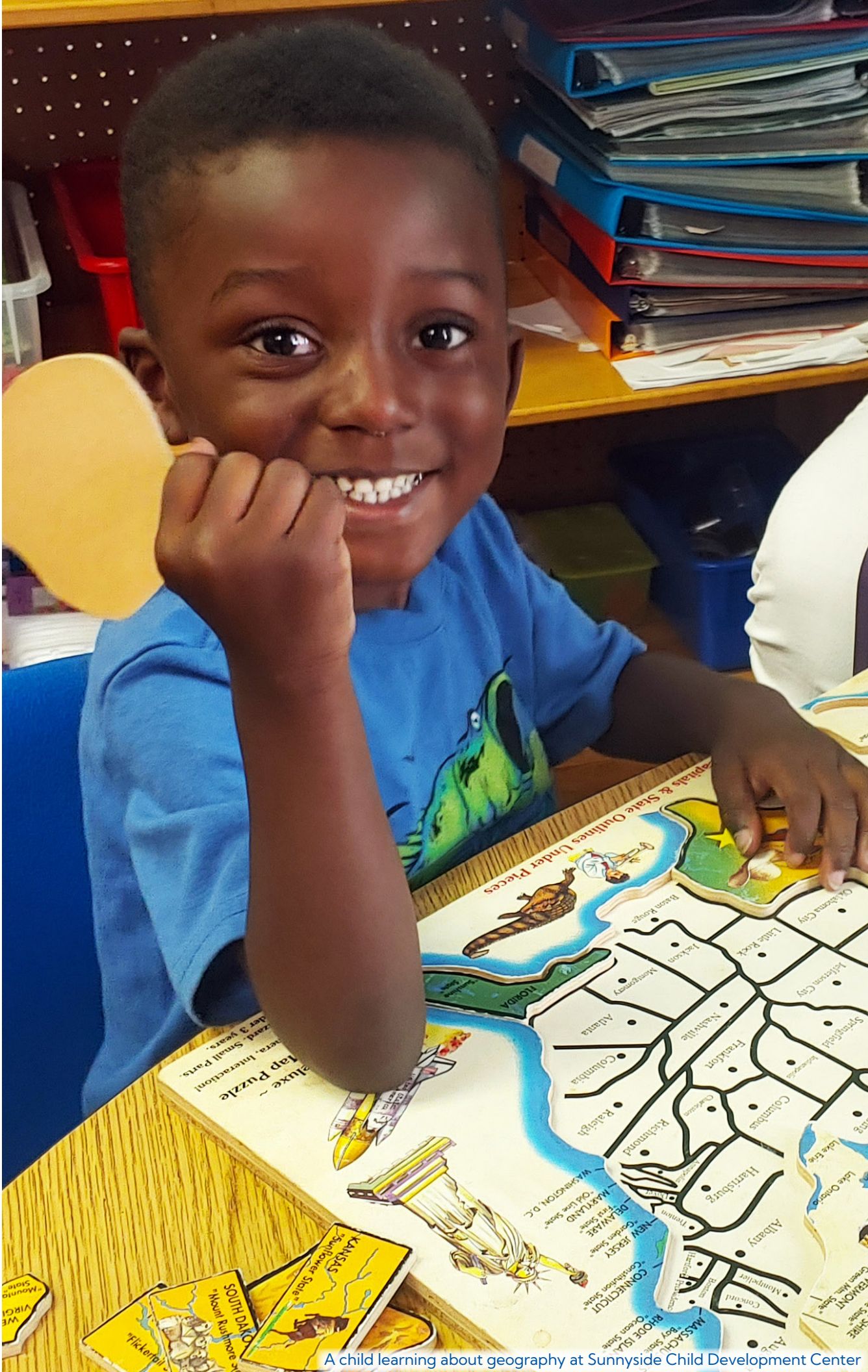
A handwritten signature in blue ink that reads 'Ken'.

Kenneth Raymond
President,
Board of Trustees

Annual Report

"Empowering our Neighbors"

2020-2021



A child learning about geography at Sunnyside Child Development Center

"I make my gift monthly so that I have the opportunity to make a more substantial contribution financially by breaking it up over time. It feels wonderful to know every month I'm making a difference."

Meg

"Catholic Charities willingly serves the most vulnerable among us, in a non-judgmental manner, during their time of need. 'Caring Beyond Belief' is not just a slogan, it is a calling. Mercy and Justice are freely given and shown to the people served by Catholic Charities. The generous work consistently performed by Catholic Charities makes it a 'no brainer' to want to help support the organization in fulfilling its mission."

Ginny

"I see the need in my community every day and wish there were more programs like Catholic Charities' available!"

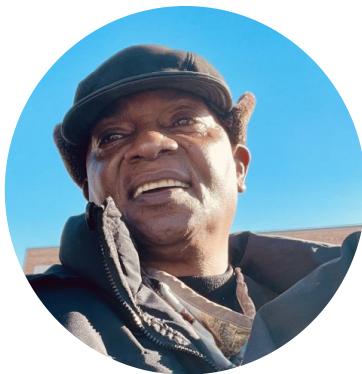
Anonymous

Whether you're giving your time, your talent or making a donation, we all give back for our own special reason:



Share your reason for giving back today and we might feature you online or on social media!

Paving a Path to Recovery



Wesley works with our CC MOVE guests to help them with things like emergency assistance or, as in Nate's case, furniture for their new home.

Thanks to community members like you, neighbors in need like Nate get the support they need to rebuild their lives.

Nate, in recovery for substance use, was released from incarceration during the pandemic.

Looking to move forward, and build a brighter future, Nate was disheartened to learn that many resources were limited or had suspended walk-in services.

While staying with his brother in Albany, Nate stumbled upon something that would help him get both feet solidly on the ground – a Catholic Charities' "CC MOVE" Food Distribution at a local church.

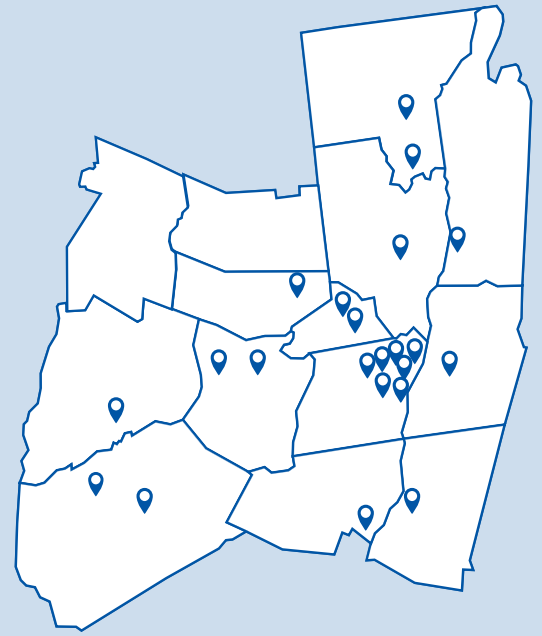
From there, Nate not only received fresh produce and groceries, but built lasting relationships with our volunteers and staff, like Wesley. So much so, that when an apartment became available in his city, he was able to work with Wesley and the rest of our team to get furniture to turn his new apartment into his new home.

Now, Nate has returned to work and started volunteering with CC MOVE whenever he can. He's proud of how far he's come and is motivated by his daughter, who will be 15 this coming March.

Without you, Nate's story wouldn't have been possible. Support neighbors like Nate by returning the enclosed envelope or making a donation online at: ccrcda.org/donate.

Service Area

- Catholic Charities operates offices throughout the Albany Diocese.
- Catholic Charities works to meet the needs of people in a diverse and changing region.
- From rural Schoharie County, to cities like Albany and Troy, we serve people across our 10,000 mi² Diocese.



Catholic Charities of the Diocese of Albany provides services in 14 counties across New York State. Programs and services are delivered to the poor and vulnerable through Catholic Charities' twelve agencies:

Geographic Agencies

- Columbia and Greene Counties
- Delaware, Otsego and Schoharie Counties
- Fulton and Montgomery Counties
- Herkimer County
- Saratoga, Warren and Washington Counties
- Tri-County Services

Service Specific Agencies

- Care Coordination Services
- Community Maternity Services
- Disabilities Services
- Housing
- Senior & Caregiver Support Services
- United Tenants of Albany

Leadership

Executive Directors

Jackie Buff-Rogers
Community Maternity Services

Mary Carpenter
Fulton & Montgomery

Sister Charla Commins, CSJ
Saratoga, Warren & Washington

Candace Ellis
Care Coordination Services

Marlene Hildenbrandt
Senior & Caregiver Support Services

Christy R. Houck
Delaware, Otsego & Schoharie

Jenn Hyde
Tri-County Services

Paula Jubic
Disabilities Services

Theresa Lux
Columbia & Greene

Shatiqua Pannell-Hyndman
United Tenants of Albany

Maureen Petrie
Herkimer

Sondra Young
Housing

Executive Office

Vincent W. Colunno
CEO

Michael Lawler
CFO/COO

Lynn Glueckert
Chief Program Officer

Carmel Foltan
Human Resources

Jackie Gentile
Special Projects

Cathy Krom
Corporate Compliance

Meghan Meyerson
Development

Eileen Spath
Communications & Marketing

Sister Betsy Van Deusen, CSJ
Community Partnerships

Our Mission

Catholic Charities, a ministry of the Catholic Diocese of Albany, is committed to active witness on behalf of the Scriptural values of mercy and justice.

Catholic Charities, recognizing human need at all stages of life, responds to all persons regardless of race, creed, or lifestyle, with special emphasis on the economically poor and the vulnerable.

Catholic Charities serves and empowers persons in need, advocates for a just society, calls forth and collaborates with women and men of good will in fulfillment of its mission.



Mr. Boyd's Journey

William Boyd's story is all too familiar. A veteran who once served our country, he had found himself without money, without a place to stay and few places left to go for help. His disability made it difficult for him to get around, which made getting the support he needed even more challenging.



So, Mr. Boyd did the only thing he could: he rolled, slowly making his way to our Catholic Charities office in Oneonta by pushing himself along on the seat of his wheeled walker.

At Catholic Charities, our doors were open to him and our staff greeted him with respect, dignity and a warm welcome. Boyd met Theresa, a staff member of Catholic Charities, and they discussed his needs, his challenges, and developed a plan to get Mr. Boyd the support he needed.

"Mr. Boyd came to us without a lot of resources," explained Theresa. "Fortunately, we were able to work with him to get him to where he needed to be."

Our staff quickly got to work. Theresa got him some food (he hadn't eaten), his medicine (he was out), and a place to stay for the night along with a way to get there. Over the next few days, Theresa and our team worked to see Boyd's long-term needs were addressed.

"We got him out of the hotel and into permanent housing. We connected him with an adult protective worker who helped him to identify services and community resources that could help him, making referrals to partnering organizations as needed."

"Well, my hat goes off to Catholic Charities," said Boyd's new-found protective worker. "Mr. Boyd is now safe, in his own room and will be assisted with his needs. Did anyone ever express that your Agency is really wonderful and also very helpful?"

Mr. Boyd is now housed, safe, fed and can easily access community services when needed.

Caring Beyond Belief

At Catholic Charities, we work with neighbors like William Boyd across all 14 counties of the Diocese of Albany. We truly believe there is "no wrong door" to access our services, and treat all persons who come to us with the same care and dignity, regardless of race, creed, religion or lifestyle.

Learn more about our work at:
www.cccrda.org



CC MOVE



114

Food
Distributions



70,896

Households



227,547

People feed



2,364,876

Pounds of food



5,951

Volunteers

Services Provided

Health-Related Services: 4,792 served

Health Related Services	1,471
Behavioral Health	2,732
Food Distribution Services	589



Through our partnership with NYSID, we helped **54 people with disabilities** secure employment.

Food & Nutritional Supports: 30,332 served

Prepared Food Services	2,449
Food Distribution Services	27,883

Emergency Services & Financial Assistance: 12,191 served

Emergency Assistance	10,244
Disaster Relief & Human Trafficking Services	52
Crime Victims & Domestic Violence Services	1,895



Our Domestic Violence program in Montgomery County was able to shelter **28% more children in 2021 compared to the previous year.**

Housing & Shelters: 8,792 served

Housing Services	5,843
Supervised Living Services	168
Shelter Services & Transitional Housing	753
Permanent Housing Services	2028

Youth, Adolescent & Family Services: 13,998 served

Adolescent Pregnancy, Parenting & Adoption Services	242
Education	12,779
Youth Outreach Services	617
Family Prevention/Reunification	360



"I wanted to take the time out to thank you for everything you have done for myself and my family. Your support and encouragement has helped me on my journey of securing my future, and I am very happy with the direction my life is going. Your kindness will never be forgotten."

- Veronica, Catholic Charities Community Maternity Services

Community Outreach & Neighborhood Services: 12,344 served

Socialization and Neighborhood Services	8,620
Other Community Services	157
Thrift Shop	7,720
Employment Training & Job Prep	56
Asset Development Services	500
Immigration	114

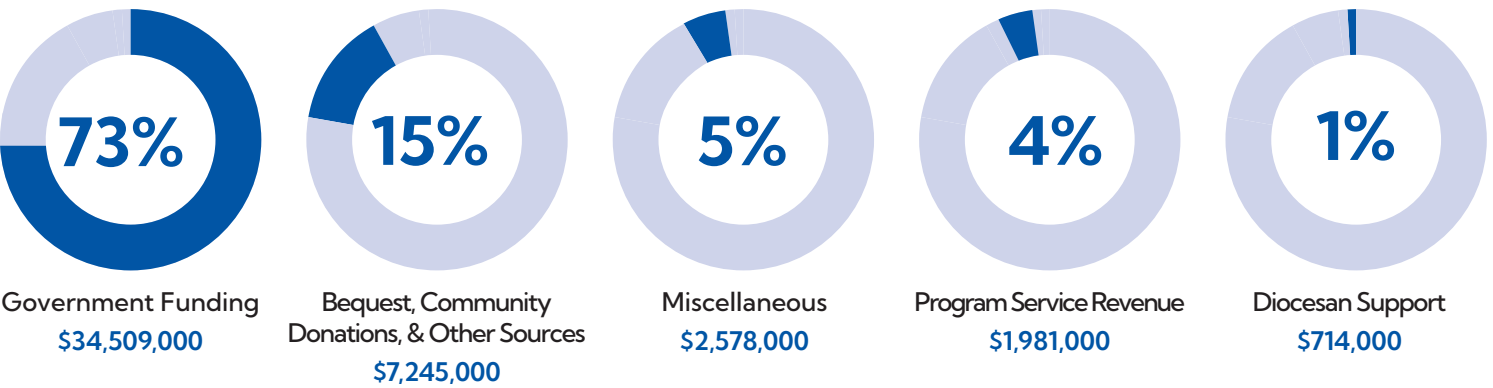


80% of LEAD participants were successful in securing stable housing with Catholic Charities' support.

Did You Know?

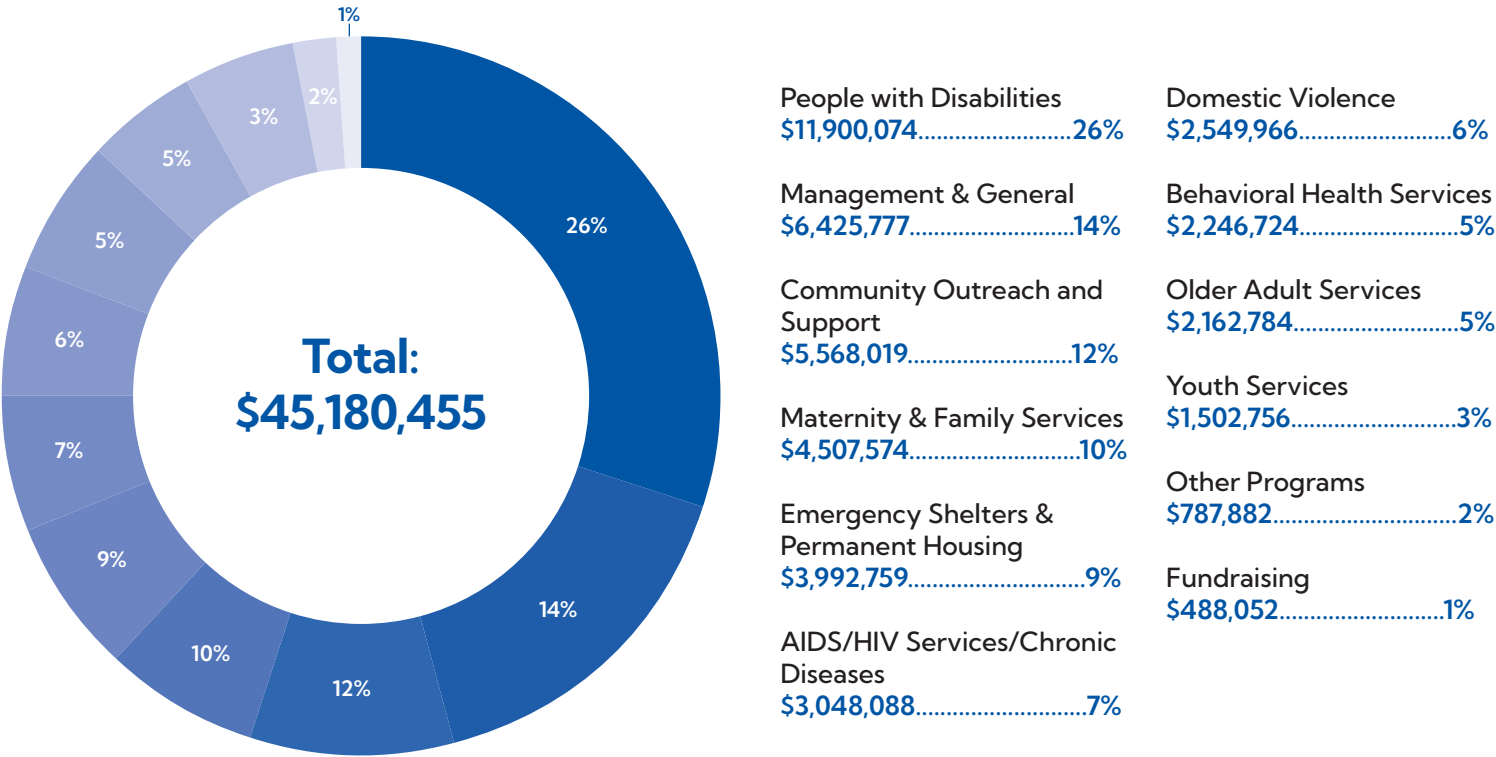
LEAD - Law Enforcement Assisted Diversion - works within our community to divert people with low-level convictions who are in need of service rather than law enforcement. Through this program, Catholic Charities Care Coordination services helps at-risk people receive physical, mental health and substance use services.

Revenue



Total: \$47,027,000

Expenses



* Please note that any year-end surplus becomes a part of a system fund balance that is available to support program needs in the future.

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Catholic Charities of the Diocese of Albany

Annual Report 2020–2021

