

Annual Report

"Empowering our Neighbors"

2020-2021



Why "I" Give

"I make my gift monthly so that I have the opportunity to make a more substantial contribution financially by breaking it up over time. It feels wonderful to know every month I'm making a difference."

Meg

"Catholic Charities willingly serves the most vulnerable among us, in a non-judgmental manner, during their time of need. 'Caring Beyond Belief' is not just a slogan, it is a calling. Mercy and Justice are freely given and shown to the people served by Catholic Charities. The generous work consistently performed by Catholic Charities make it a 'no brainer' to want to help support the organization in fulfilling its mission."

Ginny

"I see the need in my community every day and wish there were more programs like Catholic Charities' available!"

Anonymous

Whether you're making a donation, volunteering or lending Catholic Charities some of your many talents, we all give back for our own special reason:



Tell us why you give! Share your reason for giving back today and we might feature you online or on social media

Nate's Path to Recovery



Thanks to community members like you, neighbors in need like Nate get the support they need to rebuild their lives.

Nate, in recovery for substance use, was released from incarceration during the

pandemic. Looking to move forward, and build a brighter future, Nate was disheartened to learn that many resources were limited or had suspended walk-in services.

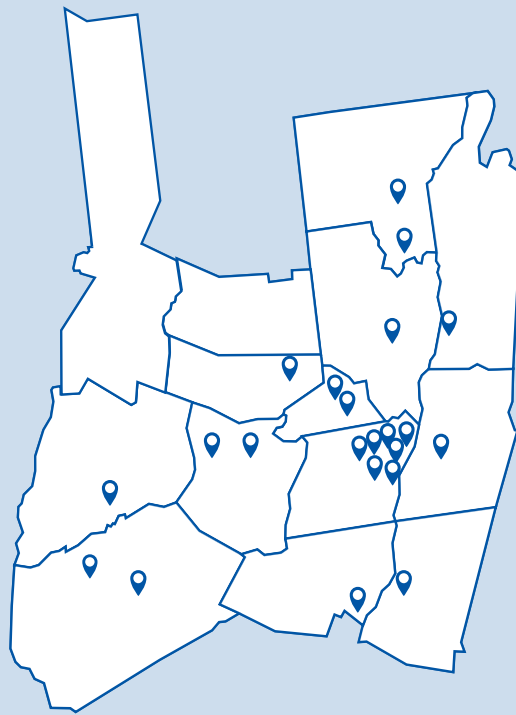
While staying with his brother in Albany, Nate stumbled upon something that would help him get both feet solidly on the ground – a Catholic Charities' "CC MOVE" Food Distribution at a local church.

From there, Nate not only received fresh produce and groceries, but built lasting relationships with our staff and volunteers. So much so, that when an apartment became available in his city, he was able to work with our team to get furniture to turn his new apartment into his new home.

Now, Nate has returned to work and started volunteering with CC MOVE whenever he can. He's proud of how far he's come and is motivated by his daughter, who will be 15 this upcoming March.

Without you, Nate's story wouldn't have been possible. Support neighbors like Nate by returning the enclosed envelope or making a donation online at [SHORTLINK](#).

Service Area



Catholic Charities operates offices throughout the Albany Diocese

Catholic Charities of the Diocese of Albany provides services in 14 counties across New York State. Programs and services are delivered to the poor and vulnerable through Catholic Charities' twelve agencies:

Geographic Agencies

- Columbia and Greene Counties
- Delaware, Otsego and Schoharie Counties
- Fulton and Montgomery Counties
- Herkimer County
- Saratoga, Warren and Washington Counties
- Tri-County Services

Service Specific Agencies

- Care Coordination Services
- Community Maternity Services
- Disabilities Services
- Housing
- Senior and Caregiver Support Services
- United Tenants

Leadership

Executive Directors

Jackie Buff-Rogers Community Maternity Services	Jenn Hyde Tri-County Services
Mary Carpenter Fulton & Montgomery	Paula Jubic Disabilities Services
Sister Charla Commins, CSJ Saratoga, Warren & Washington	Theresa Lux Columbia & Greene
Candice Ellis Care Coordination Services	Shatiqua Pannell-Hyndman United Tenants of Albany
Marlene Hildenbrandt Senior & Caregiver Support Services	Maureen Petrie Herkimer
Christy R. Houck Delaware, Otsego & Schoharie	Sondra Young Housing

Executive Office

Vincent W. Colunno Chief Executive Officer	Meghan Meyerson Development
Carmel Foltan Human Resources	Sister Betsy Van Deusen, CSJ Community Partnerships
Jackie Gentile Special Projects	Lynn Glueckert Programs & Services
Cathy Krom Corporate Compliance	Eileen Spath Communications & Marketing
Michael Lawler Fiscal/Operations	

Our Mission

Catholic Charities, a ministry of the Catholic Diocese of Albany, is committed to active witness on behalf of the Scriptural values of mercy and justice.

Catholic Charities, recognizing human need at all stages of life, responds to all persons regardless of race, creed, or lifestyle, with special emphasis on the economically poor and the vulnerable.

Catholic Charities serves and empowers persons in need, advocates for a just society, calls forth and collaborates with women and men of good will in fulfillment of its mission.



Mr. Boyd's Journey

William Boyd's story is all too familiar. A veteran who once served our country, he had found himself without money, without a place to stay and few places left to go for help. His disability made it difficult for him to get around, which made getting the support he needed even more difficult.



So, Mr. Boyd did the only thing he could: he rolled, slowly making his way to our Catholic Charities office in Oneonta by pushing himself along on the seat of his wheeled walker.

At Catholic Charities, our doors were open to him and our staff greeted him with respect, dignity and a warm welcome. Boyd met Theresa, a staff member of Catholic Charities, and they discussed his needs, his challenges, and developed a plan to get Mr. Boyd the support he needed.

"Mr. Boyd came to us without a lot of resources," explained Theresa. "Fortunately, we were able to work with him to get him to where he needed to be."

Our staff quickly got to work. Theresa got him some food (he hadn't eaten), his medicine (he was out), and a place to stay for the night along with a way to get there. Over the next few days, Theresa and our team worked to see Boyd's long-term needs were addressed.

"We got him out of the hotel and into permanent housing. We connected him with an adult protective worker with helped him to identify services and community resources that could help him, making referrals to partnering organizations as needed."

"Well, my hat goes off to Catholic Charities," said Boyd's new-found protective worker. "Mr. Boyd is now safe, in his own room and will be assisted with his needs. Did anyone ever tell express that your Agency is really wonderful and also very helpful?"

Mr. Boyd is now housed, safe, feed and can easily access community services when needed.

Caring Beyond Belief

At Catholic Charities of the Diocese of Albany, we work with neighbors like William Boyd across all 14 counties of the Diocese of Albany. We truly believe there is "no wrong door" to access our services, and treat all persons who come to us with the same care and dignity, regardless of race, creed, religion or lifestyle.

Learn more about our work at:
www.ccrda.org



CC MOVE



114
Food
Distributions



70,896
Households



227,547
People feed



2,364,876
Pounds of food



5,951
Volunteers

Service Provided

Health-Related Services: 4,792 served

Health Related Services	1,471
Behavioral Health	2,732
Food Distribution Services	589



Through our partnership with NYSID, we helped to **54 people with disabilities secure employment.**

Food & Nutritional Supports: 30,332 served

Prepared Food Services	2,449
Food Distribution Services	27,883

Emergency Services & Financial Assistance: 12,191 served

Emergency Assistance	10,244
Disaster Relief & Human Trafficking Services	52
Crime Victims & Domestic Violence Services	1,895



Our Domestic Violence program in Montgomery County was able to shelter **28% more children in 2021 compared to the previous year.**

Housing & Shelters: 8,792 served

Housing Services	5,843
Supervised Living Services	168
Shelter Services & Transitional Housing	753
Permanent Housing Services	2028

Youth, Adolescent & Family Services: 13,998 served

Adolescent Pregnancy, Parenting & Adoption Services	242
Education	12,779
Youth Outreach Services	617
Family Prevention/Reunification	360



"I wanted to take the time out to thank you for everything you have done for myself and my family. Your support and encouragement has helped me on my journey of securing my future, and I am very happy with the direction my life is going. Your kindness will never be forgotten."
- Veronica, Catholic Charities Community Maternity Services

Community Outreach & Neighborhood Services: 12,344 served

Socialization and Neighborhood Services	8,620
Other Community Services	157
Thrift Shop	7,720
Employment Training & Job Prep	56
Asset Development Services	500
Immigration	114

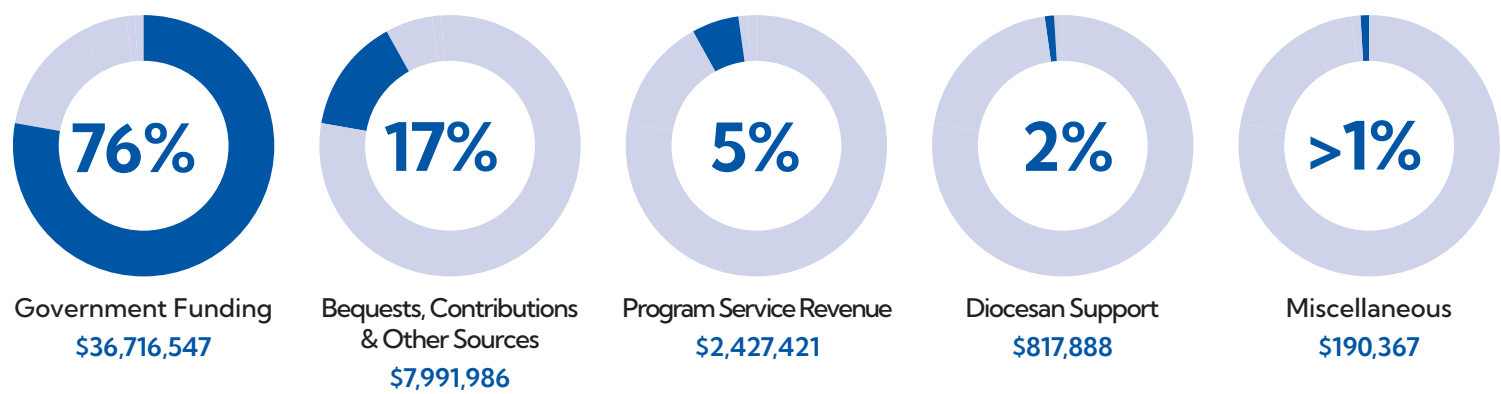


80% of LEAD participants were successful in securing stable housing with Catholic Charities' support.

Did You Know?

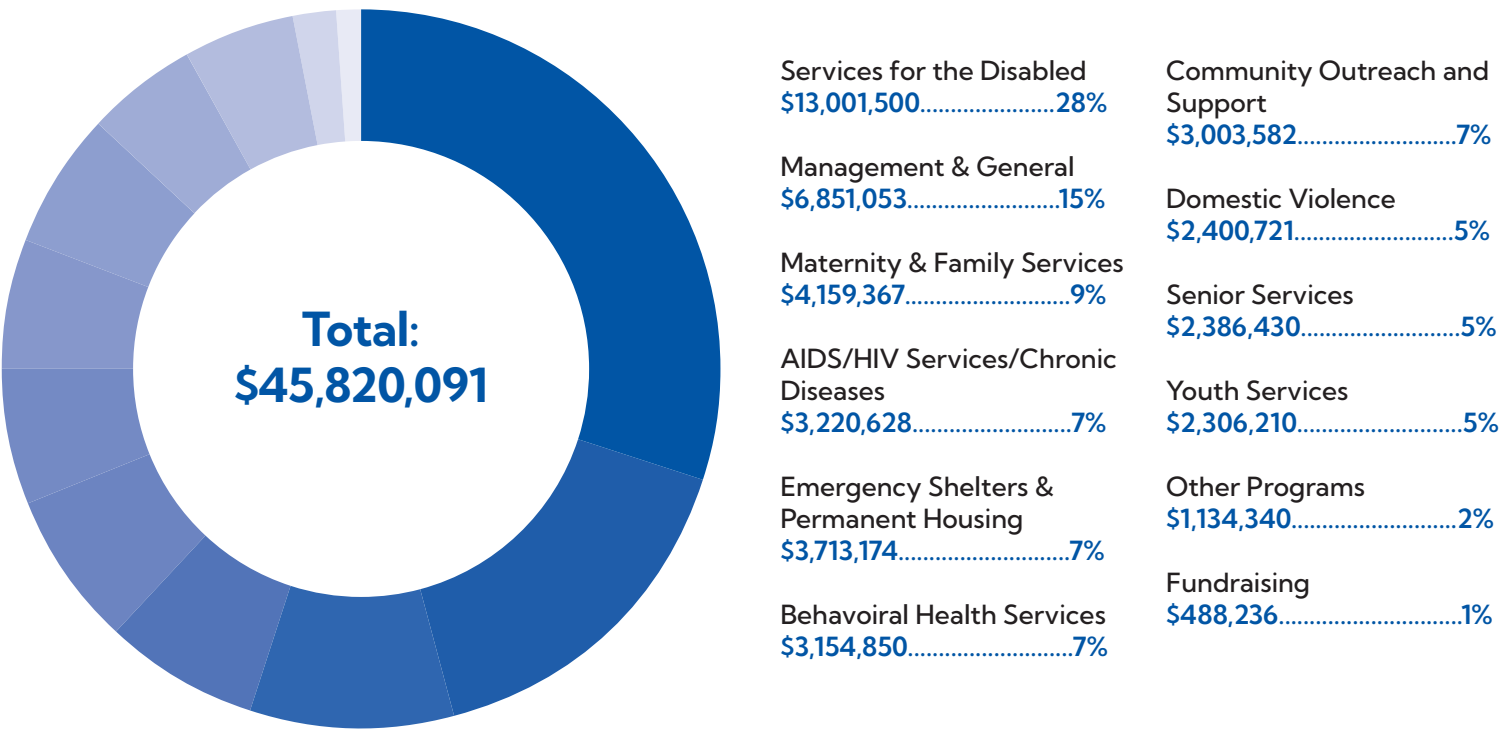
LEAD – Law Enforcement Assisted Diversion – works within our community to divert low-level offender who are need to services rather than law enforcement. Through this program, Catholic Charities Care Coordination services helps at-risk people receive health and mental health services, substance use.

Revenue



Total: \$48,144,209

Expenses



* Please note that any year-end surplus becomes a part of a system fund balance that is available to support program needs in the future.

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