



Annual Report 2021-2022

"Stronger Together"



Mary Beth welcomes visitors to the new Hilltowns Community Resource Center in Westerlo, NY.



Stan Hickok

Continuing the Legacy

Last fall, we sat down with Nancy Tudor to chat about the impact her father, Stanley Hickok, had throughout our community before he passed away in 2021. A longtime volunteer for ReTree Schenectady and Habitat for Humanity, Stan's caring heart and generosity left an impact on many nonprofits and the people they serve across the region. Today Stan's memory continues to live on through legacy gifts made through his estate supporting five local nonprofits including Catholic Charities.

"As my father's daughter, I believe my dad's greatest love and joy was his six daughters. Without using so many words and hugs, we knew our father loved us by his actions. Any time we needed help or support, he was there for us. He also set a very important example for us by watching him give back to his community and his church. He would give without asking. I must admit, we were surprised by how much he gave to his community after we heard back from the people in the community (ReTree Schenectady, St. John the Evangelist Church, Habitat for Humanity, etc.) upon his death." – Nancy Tudor, daughter of Stan Hickok

Gifts like Stan's ensure the longevity and sustainability of the life-changing programs and services we provide to people throughout the 14-county Albany Diocese.

Interested in leaving your legacy? Whether you'd like to make a bequest from a will or living trust, donate real estate, or set up a charitable gift annuity, our Development Office is happy to work with you throughout your estate planning process. For more information on your options or for help setting up your planned gift, please contact our Development Office at **518-453-6650**.

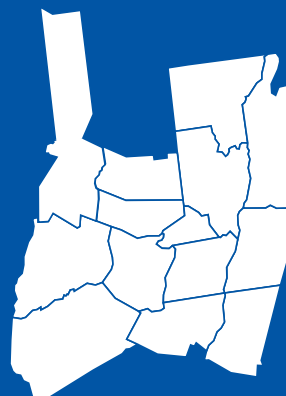
Caring Beyond Belief

At Catholic Charities, we work with neighbors across all 14 counties of the Diocese of Albany. We truly believe there is "no wrong door" to access our services, and treat all persons who come to us with the same care and dignity, regardless of race, creed, religion or lifestyle.

Learn more about our work at: www.ccrda.org

Service Area

Catholic Charities of the Diocese of Albany provides services in 14 counties across New York State. Programs and services are delivered to the poor and vulnerable through Catholic Charities' twelve agencies:



Geographic Agencies

- Columbia and Greene Counties
- Delaware, Otsego and Schoharie Counties
- Fulton and Montgomery Counties
- Herkimer County
- Saratoga, Warren and Washington Counties
- Tri-County Services

Service Specific Agencies

- Care Coordination Services
- Community Maternity Services
- Disabilities Services
- Housing
- Senior & Caregiver Support Services
- United Tenants

Leadership

Executive Directors

Jackie Buff-Rogers
Community Maternity Services

Mary Carpenter
Fulton & Montgomery

Sister Charla Commins, CSJ
Saratoga, Warren & Washington

Candace Ellis
Care Coordination Services

Marlene Hildenbrandt
Senior & Caregiver Support Services

Christy R. Houck
Delaware, Otsego & Schoharie

Jenn Hyde
Tri-County Services

Paula Jubic
Disabilities Services

Theresa Lux
Columbia & Greene

Canyon Ryan
United Tenants of Albany

Maureen Petrie
Herkimer

Sondra Young
Housing

Executive Office

Sister Betsy Van Deusen, CSJ
Chief Executive Officer

Carmel Foltan
Human Resources

Lynn Glueckert
Programs & Services

Cathy Krom
Corporate Compliance

Meghan Meyerson
Development

Eileen Spath
Communications & Marketing

Michelle Thivierge
Community Partnerships

Kathy Trudeau
Fiscal/Operations

Jack Weisberg
Information Technology Services

A Helping Hand

At Catholic Charities, we see it every day: a mother facing an unexpected layoff, a neighbor falling behind on rent due to illness, or a family simply unable to keep up with rising inflation. Oftentimes, we can help. In extreme circumstances, however, Catholic Charities may not have the financial resources to meet someone's need in a lasting and sustainable way.

Thanks to FEASST, Catholic Charities and similar organizations can continue to welcome people with open arms, even in these extreme circumstances.

FEASST, or Family Emergency Assistance of Southern Saratoga County, is a unique network of community partners and human services providers that collaborate and work together to help people in need across Southern and Northern Saratoga County. The expansion to the northern half of the county came last year with the introduction of FEASST Northern Saratoga.

"So many people end up with us because they have nowhere else to go," said Maggie Norton, Community Navigator for Catholic Charities of Saratoga, Warren and Washington Counties and FEASST liaison. *"They'll get SNAP, but they're not going get their card for another week and a half."*



"They have no food. What do you do?"

In cases like these, Community Navigators like Maggie meet with clients to address their needs in a long-lasting, sustainable way. In the event a sustainable solution can't be reached through financial assistance alone, Maggie may recommend additional support or refer the client to a different program or organization.

In case of extreme need, Catholic Charities can rely on other FEASST organizations to fill the gap to get a person back on their feet – and keep them there.

"If somebody has a couple thousand dollars back rent owed, none of our organizations that can do that alone," said Sister Charla Commins, Executive Director of Catholic Charities of Saratoga, Warren

Our Mission

Catholic Charities, a ministry of the Catholic Diocese of Albany, is committed to active witness on behalf of the Scriptural values of mercy and justice.

Catholic Charities, recognizing human need at all stages of life, responds to all persons regardless of race, creed, or lifestyle, with special emphasis on the economically poor and the vulnerable.

Catholic Charities serves and empowers persons in need, advocates for a just society, calls forth and collaborates with women and men of good will in fulfillment of its mission.

and Washington Counties. *"So, a client would call a certain agency and that organization does intake. Then, if it's deemed necessary and sustainable, that organization will get on the phone and call to say 'can you pitch in to help?' It's so much more manageable for agencies."*

While newly formalized, the collaboration behind FEASST, has existed in practice for some time.

"For years we've had agency administrative meetings," said Sister Charla Commins. *"People would be very open to seeing how we could coordinate services. The needs then began to escalate and none of us had enough money to be able to solve anybody's individual problems. And so the agencies said, how can we do this better?"*

Through FEASST, Catholic Charities is helping people who otherwise may have been turned away, like Jennifer*

"Jennifer lived out in an apartment in the middle of Clifton Park. She has a lot of health issues, but doesn't have any family in the area," explained Maggie. *"Her doctor said she really should try*

to move closer to where she could get medical transportation. She was able to get an apartment here in Saratoga, but needed a \$950 security deposit. And with the moving costs and everything, she couldn't afford that. So we got her help, thanks to FEASST."

FEASST Partners include:

Southern FEASST

CAPTAIN ,Corpus Christi, St. Edward The Confessor, Catholic Charities, Shen UMC, Grace Chapel, MASCS Mechanicville Area CSC, Clifton Park Center Baptist, St. George's Church, The Church at New Town Road, St. Mary's Church Crescent

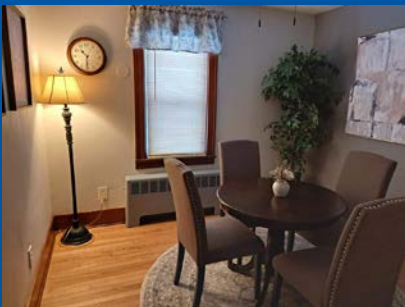
Northern FEASST

CAPTAIN CHS, Pine Grove Community, Salvation Army, Catholic Charities, Presbyterian New England Cong., Grace Chapel, First Baptist, Bethesda Episcopal, Saratoga Springs United Methodist, Franklin Community Center, Rebuilding Together, RISE (formerly TSA), Saratoga Abundant Life Church, Temple Sinai, St. Clement's Church

*Name has been changed out of respect for privacy

Hilltowns Community Resource Center

Through the support of Hannay Reels, Broadview FCU, CDPHP, and others, we're renovating a recently donated house into a new space that will allow our team at Catholic Charities Tri-County Services to expand their reach. We're even moving our food pantry to a brand-new location, ultimately bettering access to our services in the Hilltowns.



Service Provided


Health-Related Services: 5,500 served

	Health Related Services	1,546
	Behavioral Health	1,193
	Food Farmacy	2,761


Food Insecurity & Nutrition Programs : 26,424 served

	Prepared Food Services	1,789
	Food Distribution Services	24,635


Emergency Assistance: 16,835 served

	Emergency Assistance	15,147
	Disaster Relief & Human Trafficking Services	72
	Crime Victims & Domestic Violence Services	1,616

Housing & Shelters: 3,622 served

	Housing Services	825
	Supervised Living Services	61
	Shelter Services & Transitional Housing	909
	Permanent Housing Services	1,827


Services for Youth, Families & Older Adults: 20,463 served

	Adolescent Pregnancy, Parenting & Adoption Services	205
	Education	17,075
	Youth Outreach Services	1,752
	Family Prevention/Reunification	284
	Older Adult & Caregiver Support	1,147

Community Outreach & Neighborhood Services: 17,619 served

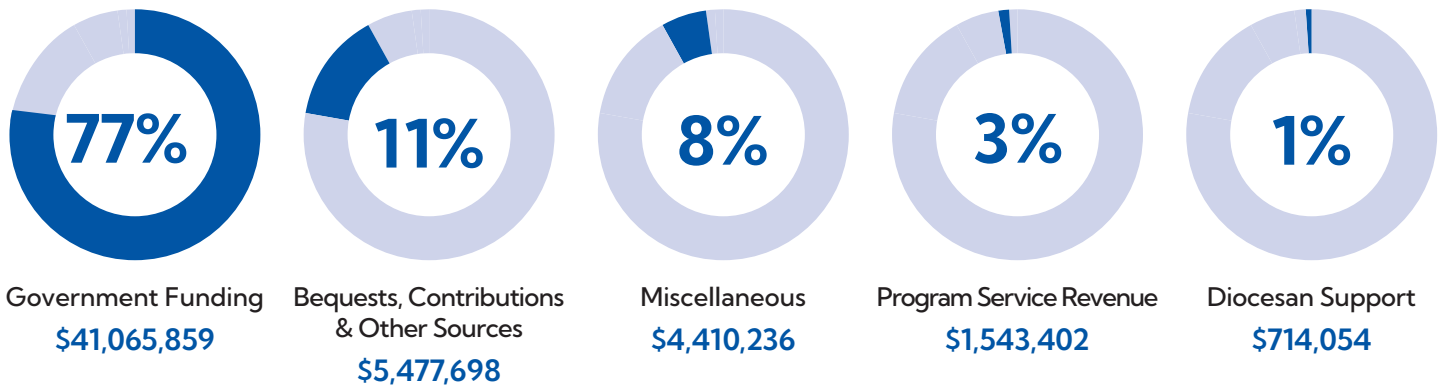
	Socialization and Neighborhood Services	7,663
	Other Community Services	16
	Thrift Shop	8,740
	Employment Training & Job Prep	21
	Asset Development Services	947
	Immigration	232

CC MOVE*

	Food Distributions	95
	Households	55,700
	People Fed	180,900
	Pounds of Food	1,499,000
	Volunteers	4,400

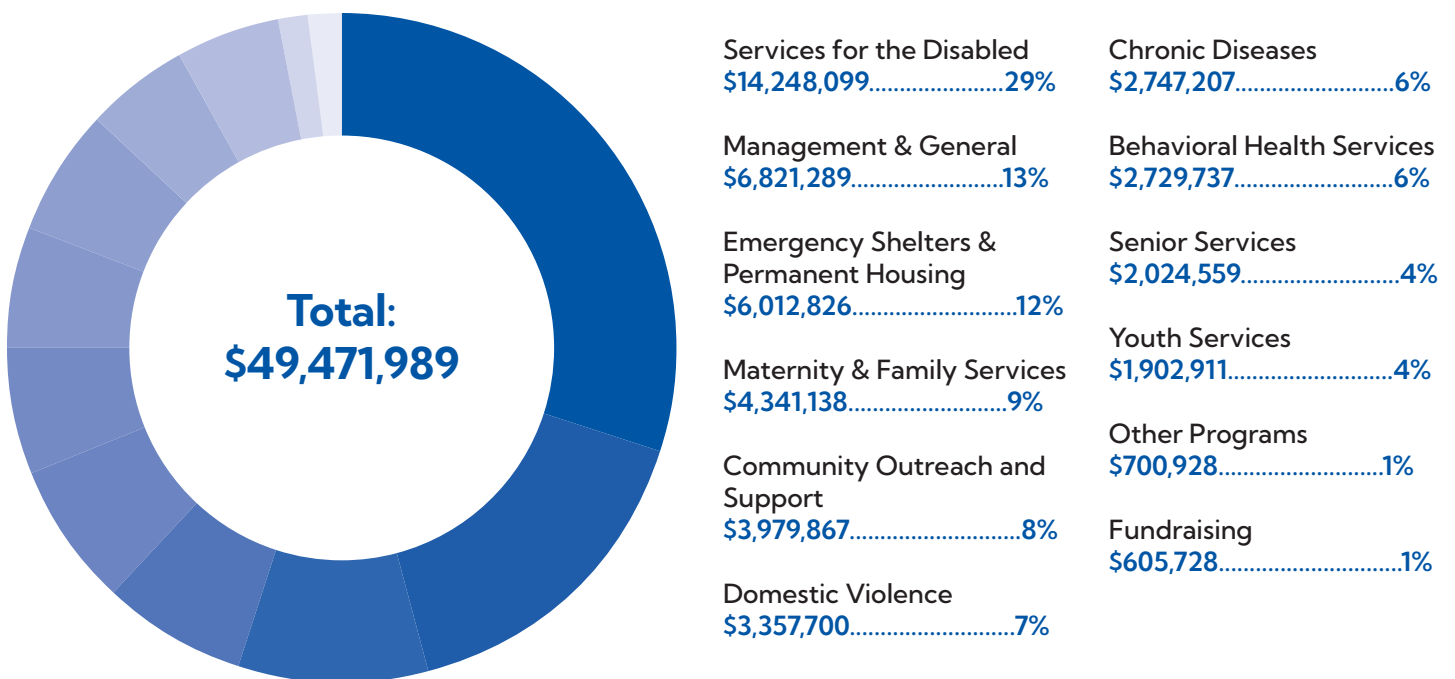
*Thanks to our community partners like the Regional Food Bank of Northeastern New York, CDPHP and the Capital District Labor Federation, Catholic Charities' mobile outreach initiative (CC MOVE), has provided an estimated:

Revenue



Total: \$53,211,249

Expenses



* Please note that any year-end surplus becomes a part of a system fund balance that is available to support program needs in the future.

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Catholic Charities of the Diocese of Albany

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